

# Don't become another victim of fraud!

Protect yourself with our Cybersecurity tips

## DON'T GET HOOKED BY PHISHING



- **Don't take the bait! Stop and think before you click:** Received an unsolicited email, call, or text message? Assume it's a scam! Start from a position of skepticism and work to verify authenticity.
- **Protect your personal information:** Servus will never ask for your debit or credit card number, CVV, or expiry date. We will also never ask for your SIN or DOB.
- **Have doubts about a caller?** Hang up and call the number on the back of your Member or credit card.

## POWER UP YOUR PASSWORDS



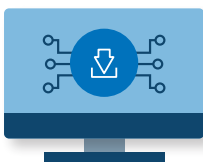
- **Create strong, unique passwords:** include numbers, symbols, and capitalization to create strong passwords of at least 15 characters. Avoid including easily searchable information like family names or birthdays.
- **Don't repeat passwords:** Get into the habit of creating a unique password for each online account. For example, your online banking password should be different from your Netflix or social media passwords. Consider using a password manager.

## DOUBLE DOWN ON SECURITY



- **Enable two-step authentication:** Adding this extra layer of security means even if someone gets your password, they can't access your account. It's like having a second lock on your door!
- **Turn on account notifications:** Enable alerts for large transactions that may signify that your account has been compromised.
- **Enable Interac Autodeposit:** Autodeposit simplifies receiving e-Transfers and signals that any e-Transfer asking for a password should be treated with caution.

## ENABLE AUTOMATIC SOFTWARE UPDATES



- **Turn on automatic updates:** Activate automatic updates for Windows, iOS, and Android to keep your software and apps current and secure. Make sure to check that the automatic updates are working and remove any unused apps.
- **Secure your home network:** Contact your internet service provider or router manufacturer to update your router's admin credentials and strengthen your home network's security.



**\$554 million**  
(December 2023)

IN STOLEN FUNDS **41,000**  
FOR MORE THAN **VICTIMS**

– Canadian Anti-Fraud Centre